

## **QUALITY POLICY STATEMENT**

On 08/01/2018 I examined the new Quality System according to the ISO 9001-2015 standard and I expressed an overall positive evaluation.

That said, the undersigned, President of the Company Frigomec S.p.A., establish the following Company Quality Policy:

**The objective of Frigomec S.p.A. in terms of quality is the full achievement of Customer satisfaction, in compliance with applicable rules and regulations**

This is pursued with an entrepreneurial methodology, made possible by the will to make available the resources necessary to achieve this goal.

In particular, Frigomec S.p.A. pursue and will always pursue with a systematic conviction:

### **Attention focused on the Customer and on all the interested parties:**

- Commitment to understanding the needs of the Customers and planning of the activities to fully satisfy them. In the same way, Frigomec S.p.A. works in compliance with the requests and requirements:
- of the reference market, by complying with mandatory laws and regulations
- of all the parties involved in the processes considered critical.

### **Per process approach:**

Frigomec S.p.A. identifies the various activities of its organization as processes to plan, monitor and constantly improve and it activates resources for their implementation.

Frigomec S.p.A. manages its processes so that:

- the objectives to be pursued and the expected results, and
- the connected responsibilities and resources used are unambiguous.

### **Leadership**

Frigomec S.p.A. plans its processes with a risk-based thinking approach in order to implement the most suitable actions to:

- evaluate and manage risks associated with processes
- take advantage of and reinforce the identified opportunities.

Frigomec S.p.A. promotes at all levels an adequate sense of proactivity in the management of its risks.

### **Involvement of personnel and stakeholders**

Frigomec S.p.A.:

- promotes the development of internal professional skills in order to provide competent and motivated human resources.
- is aware that the involvement of the staff and of all stakeholders is a primary strategic element.

### **Improvement**

Frigomec S.p.A. is committed to the permanent target of improving the performance of its QMS. The preliminary assessment of risks and opportunities related to company processes, internal and external verification activities and management review are the tools that Frigomec S.p.A. puts in place to constantly improve itself. The instrument chosen by Frigomec S.p.A. for pursuing its Quality Policy is a Quality Management System compliant with UNI EN ISO 9001 ed. 2015.

The Quality Management System Manual reflects and translates operatively the company Quality Policy.

S. Pietro di Legnago, date 28th February 2022

CHAIRMAN  
